



Kimble Recycling & Disposal, Inc.
P.O. Box 448
Dover, OH 44622
Phone:- (800) 201-0005
Fax: (330) 343-0411
www.kimblecompanies.com



March 14, 2021

Resident
Address
City, State Zip

**RE: IMPORTANT NOTICE ON
REFUSE/RECYCLING SERVICE**

Dear Resident,

Following a competitive bid process, the Village of Doylestown awarded an exclusive contract, effective **April 1, 2022**, for all residential refuse and recycling collection to Kimble Recycling & Disposal, Inc. (Kimble). The Village has chosen the enhanced service alternate bid offered by Kimble, that includes the use of the carts for refuse and recycle at no additional cost. Kimble is a local family-owned business with 69 years of experience in the refuse industry. (*Learn more about Kimble at kimblecompanies.com*).

In addition to a reputation for excellent service, Kimble will utilize trucks powered by natural gas which operate more quietly and efficiently. Natural Gas is a cleaner burning fuel (less emissions) which improves the environment of the Village's' neighborhoods. The natural gas is also generated here in Eastern Ohio, which helps the local economy and reduces dependency on foreign oil.

Please take time to read this information carefully, as it may answer many of the questions you may have regarding how to participate in the collection program provided by Kimble. Please note your service day remains unchanged, however the time of service on your collection day may be different than in the past so please have all your materials out for collection by 8:00 A.M. on your collection day. If you do not have your carts or bags placed out timely for collection, you will have to wait until your next regularly scheduled pick up day for collection.

**EFFECTIVE APRIL 1, 2022 YOUR REGULAR
COLLECTION DAY REMAINS
FRIDAY**

Your first refuse/recycle collection day with Kimble will be April 1, 2022.

DELIVERY AND USE OF THE KIMBLE CARTS

Beginning Thursday, March 24, 2022, Kimble will start delivering to each residence a 95-gallon (dark green) cart to contain your refuse and a 65-gallon (bright green) cart to contain your recyclable materials. Delivery of these carts to each residence will take some time but should be completed by March 31, 2022.

RESIDENTS SHOULD NOT UTILIZE THE KIMBLE CARTS UNTIL AFTER YOUR LAST SERVICE DAY IN MARCH. YOUR CURRENT HAULER WILL NOT SERVICE KIMBLE CARTS.

If you do not receive your carts by March 31, 2021, please contact Customer Service by phone at 1-800-201-0005, live chat on our website at www.kimblecompanies.com or email at customerservice@kimblecompanies.com.

Extra Carts - Extra refuse carts are available for Regular Full Service customers for an additional cost of \$3.50 per month. Extra Recycling carts are available to all customers for an additional cost of \$3.25 per month. Please call Kimble Customer Service to request any extra carts. Extra carts not delivered with the initial carts will be charged a one-time \$15.00 delivery fee. The Kimble refuse and recycle carts are provided for your use at the above listed address.

To use the carts, simply place your household refuse into the dark green Kimble supplied refuse cart and place your loose (no need to bag) recyclable materials into the bright green Kimble supplied recycle cart. On your collection day, pull both your refuse and recycle carts within 2-3 feet of the street with the lid openings facing the street. The carts should be at least 3 feet from one another and other objects such as parked cars, mailboxes, trees, other refuse bags, or bulky refuse items. Though refuse and recycle service are provided weekly, it is only necessary to place your carts to the curb when they are full.

KEY COMPONENTS OF THE REFUSE PROGRAM

Two Service Options Available:

Registering for Desired Service Level

All residents will automatically be registered for the Regular Full Service option. There is no need to contact Kimble unless you are selecting the Low Volume Bag Service. Residents selecting the Low Volume Service should contact Kimble by March 22nd.

- **Regular Full Service with 95 Gallon Refuse Cart** – This service is available at a cost of \$15.59 per month for weekly refuse service which includes the contents of your dark green 95-gallon refuse cart, excess bagged or bundled refuse, yard waste, and one bulk item per month. You will also receive one (1) 65-gallon Kimble recycling cart for recyclable materials. The excess bagged refuse and yard waste should be in 30-gallon bags and have enough strength to maintain their integrity when lifted from the top. Bagged or bundled refuse and yard waste not exceeding 4 feet in length should not weigh more than 50 pounds per bag or bundle. Cardboard boxes, 55-gallon drums, or barrels cannot be used as waste receptacles. Personal containers 30 gallon or less may be set out for manual collection. Kimble, nor the Village are responsible for any damages caused to personal containers that are larger than 30 gallons in size, which require Kimble drivers to use the automated collection arm to empty the container.
 - **Bulk Item Collection** – Included in the Regular Full Service with 95-gallon Refuse Cart, you may set out a bulk item once per month, on any regularly scheduled collection day.
 - Bulk items include stoves, appliances, hot water heaters (water removed), washers, dryers, furniture, chairs and carpet (4 feet in length).
 - Appliances containing freon are required to be tagged by a certified technician that the freon has been removed.
 - All mattresses, box springs and upholstered furniture MUST be wrapped and sealed in plastic.

- Move outs & Construction & Demolition Debris are not included in the service. Please contact Kimble for special pricing and to schedule collection in advance.
 - Please keep bulk items three feet away from your carts.
- **Low Volume Bag Service** – This service requires residents to use special marked “Kimble” bags purchased from Kimble for all refuse. You will also receive one (1) 65-gallon Kimble recycling cart for recyclable materials. The cost of this service is \$5.35 per month plus the cost of the bags. Customers must pre-purchase the Kimble bags in packs of 10 at the cost of \$3.50 per bag/\$35.00 per packet. Solid waste not in Kimble marked bags will not be collected. Bag Service Customers will need to make arrangements with Kimble’s **in advance for pick up and payment** for the additional items, including yard waste and bulk items, Kimble will charge Bag Service Customers based on the item(s) collected. To inquire about the Low Volume Kimble Bag Service, call Kimble’s Customer Service at 1-800-201-0005 or e-mail at customerservice@kimblecompanies.com.

KEY COMPONENTS OF THE RECYCLE PROGRAM

65-gallon Recycle Cart – All levels of refuse service will include weekly collection of your 65-gallon recycle cart. Cardboard, steel cans, aluminum cans, newspapers, office paper, junk mail, glass bottles, and plastic bottles (see Plastics Recycled below) can all be placed in the recycle cart. Recycle service will occur on the same day as refuse collection. Please do not use your recycle cart for refuse. Recycle carts containing refuse or recyclable items that are contaminated with food, liquids or other non- recyclable materials will not be emptied and will be tagged to notify the resident of improper use. Contaminating the recycle cart can damage other recyclables during the sorting process. As a result, we ask you to be conservative in your decision to recycle. When in doubt throw it out!

Plastics Recycled - Most plastic products are labeled on the bottom with a recycle symbol consisting of arrows that cycle clockwise to form a rounded triangle and enclosing the number 1 or 2. Any clean and empty plastic bottles or jugs labeled in this fashion can be included for recycling. **Plastic items not acceptable include plastic bags, shrink wrap, Styrofoam, toys, motor oil and antifreeze containers.** There is a tremendous amount of material which can be diverted from your refuse cart to your 65-gallon recycle cart. Recycling a ton of plastic saves the energy equivalent of 1,500 gallons of gasoline!

Single Stream Recycling – Do not bag or bundle your newspapers, cardboard, or any other materials separately. The bags and materials used to bundle your recyclables can become entangled in the recycling sorting equipment causing damage. They may also contaminate the contained recycling materials making them unrecoverable. All recyclable materials can be mixed together in the recycle cart as a “single stream” of recyclable material. The individual components of the mixed recyclables or “single stream” will be segregated and prepared for market at Kimble’s automated recycle facility. See the enclosed list of all the items which can be placed in the recycle cart to be recovered and returned to markets.

SLOW DOWN TO GET AROUND

If you are driving behind one of our collection vehicles, we ask for your patience and please remember that Ohio law requires you to slow down before passing any refuse hauling vehicle. The safety of our employees and the general public are a top priority for Kimble.

REFUSE AND RECYCLING COLLECTION GUIDELINES

Consistent with previous services, the weekly collection DOES NOT include tires, batteries, automotive/truck parts, paint, oil, fluorescent bulbs, gas cans, propane tanks, hazardous/infectious waste, flammable liquids, and any waste prohibited from disposal in a municipal solid waste landfill. Call the Stark Tuscarawas Wayne Recycling District for information on disposal of these items at 800-678-9839.

From time to time you may place items on the curb that Kimble cannot accept because they do not comply with these guidelines. Our drivers will place a tag on the item explaining why it cannot be collected.

Kimble does not operate on the following Holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day. If a Holiday falls on a weekday, service for that week will be delayed until Saturday. If a holiday falls on a Saturday or Sunday, your collection day will remain Friday.

BILLING

Going forward Kimble will bill quarterly and in advance. You should expect to receive your first invoice from Kimble by April 15th for April through June 2022 service. Please take time to verify both the billing and service address listed on the invoice and notify us with any changes needed.

If you should have any further questions regarding service or select the Low Volume Service, please contact Customer Service by phone at 1-800-201-0005, live chat on the website at www.kimblecompanies.com or email at customerservice@kimblecompanies.com.

Kimble Recycling & Disposal, Inc. is pleased to welcome back the Village of Doylestown residents to our family of customers.

Sincerely,

Your Kimble Service Team

PLEASE DO NOT BLOCK

With the automated collection trucks we need some room to reach the cart. Please do not park vehicles in front of the cart on collection day.



CART SHOULD OPEN TOWARDS THE STREET

Cart should not be placed at the curb sideways or backwards. The lid should open towards the street.



PLACEMENT OF CART

Each cart should have nothing sitting nearby... Mailboxes, telephone poles, trees, additional carts, etc. must be a minimum of 2-3 feet from the cart.



The best placement for a cart is at the end of the driveway or on the grass within 2-3 feet of the road.



LOADING YOUR CART

TRASH - Place items into trash bags to keep your trash cart clean.

RECYCLING - Place approved items in your recycling cart loosely (no bags). Breakdown boxes to save room.



New Year's Day- Saturday, January 1, 2022

No delay in service due to the holiday. Services will run as scheduled the week prior and the week after the New Year's Holiday.



Memorial Day- Monday, May 30, 2022

No trash or recycling service on this day. All services will be delayed by one day.



Independence Day- Monday, July 4, 2022

No trash or recycling service on this day. All services will be delayed by one day.



Labor Day- Monday, September 5, 2022

No trash or recycling service on this day. All services will be delayed by one day.



Thanksgiving Day- Thursday, November 24, 2022

No trash or recycling service on this day. All services will be delayed by one day.



Christmas Day- Sunday, December 25, 2022

No delay in service due to the holiday. Services will run as scheduled the week prior and the week after the Christmas Holiday.



New Year's Day- Sunday, January 1, 2023

No delay in service due to the holiday. Services will run as scheduled the week prior and the week after the New Year's Holiday.



Memorial Day- Monday, May 29, 2023

No trash or recycling service on this day. All services will be delayed by one day.



Labor Day- Monday, September 4, 2023

No trash or recycling service on this day. All services will be delayed by one day.

REMINDER: When the holiday falls on a Saturday or Sunday, there will be no delay to your regularly scheduled collection day.